

Theloftgaleriastore.com

Returns and Refund Policy

Thank you for shopping at theloftgaleriastore.com.

We can accommodate returns and refunds for your order with the following guidelines.

RETURNS

You have **14 calendar days** to return an item from the date you purchased it.

We know there can be reasons for delays in returning merchandise. Please contact **theloftgaleriastore@gmail.com** to make exception arrangements or call 805-895-8755.

To be eligible for return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

REFUNDS

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

Once the item is processed and approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies. Refunds generally occur within 3 days of submission to the payment method processor.

SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

CONTACT US

If you have any questions on how to return your item to us, contact us at theloftgaleriastore@gmail.com or 805-895-8755.